

# Conflict Mediation

*The Skill and Confidence to Make it Work*

**Seminar 1: Friday, April 26 12:30-4:30 pm**

**Seminar 2: Saturday, May 4 9:00-12:30 pm**



Facilitator: **Janet Schmidt**

Janet has worked as a mediator for more than 20 years. She has developed numerous training courses for Resolution Skills Centre and Facilitated Solutions, including an intensive course on facilitating groups in conflict. Jan served with MCC in Africa from 1996-1999 and continues to do short term work with MCC. She has assisted numerous churches in conflict. Jan holds a Masters of Education degree with a focus on organizational behaviour and psychology. She attends River East Church (MB) in Winnipeg, Man.

**Seminar 1** will deal with the challenge of understanding what's really going on in a conflict. How do we as a team conduct interviews, listen to different sides and sift through opposing accounts to grasp what is happening. This work requires courage, the ability to listen to hurt people, and the ability to piece together a story from lots of different sources.

**Seminar 2** will build on the teaching of the first session and will show us what to do once we have gained an understanding of what is happening in a given conflict. How do we bring people together to talk? How do we make recommendations to the congregation? How do we empower people to forgive? What are practical steps we can use to lead people toward resolving the conflict. This work requires diplomacy, tenderness, insight and an ability to be an encouragement to hurt and afraid people.

*This is one event in two sessions. We strongly encourage everyone to be present for both. If you are not able to attend both sessions please note that they will be video recorded and the first session will be available in time to prepare for the second.*

***[Click here to view the 2017 webinar with Stan Hamm](#)***

Onsite: *Providence University College and Seminary  
Howison room in the Reimer Student Life Centre*

Online: All others - please plan to join us online—connection information will be sent to you after you register.

**[Register Here](#)**

Or email Erica Fehr: [efehr@emconference.ca](mailto:efehr@emconference.ca)